

1. What is Mobile Banking?

Mobile Banking is a one of the most powerful Mobile Banking platform that will enable you to manage your own accounts with incredible ease and rich interface.

2. What are the features of Mobile Banking application?

Following are the salient features of Mobile Banking application-

- Simple, Safe and secured Mobile banking platform
- Instant IMPS service 24x7x365 days
- Balance Enquiry, Account Summary
- Fund transfer within your own account, Intra bank or Interbank electronic fund transfer
- Bill payments through BBPS
- Card E-Lock Feature through Transaction On/Off option

3. Is it mandatory to register my Mobile number with Bank?

Yes, you must register your mobile number for Mobile banking facility.

4. What are the essentials of Mobile Banking application?

You need a smartphone with an active internet data pack, Registered Mobile Number. Download the Mobile Banking application from app store, currently available on Android & iOS.

5. How safe is Mobile Banking?

Mobile Banking is very safe & secured. Each & every transaction executed on our Mobile Banking app is authorized by your own MPIN & Transaction Password only. Without your valid MPIN & Transaction Password, your funds cannot be sent to any beneficiary.

6. Is Mobile Banking free? Are there any hidden charges?

Low Range	High Range	Charges + GST
1.00	20000.00	5
20000.00	50000.00	7
50000.00	100000.00	10
100000.00	200000.00	15

7. How to register for Mobile Banking? Or How to generate MPIN for Bank account, if I don't have one?

- **To register Mobile Banking, please submit the form at your nearest branch**
- **After submitting the form, Download Mobile Banking application, register by entering your mobile number, generate password, MPIN & Fingerprint Authentication.**

8. What is my security Code?

Account Number Last Four digit and Birth Year.

9. What is Transaction PIN?

Mobile Banking is highly secured transaction platform. Transaction Pin is used at the time of transferring funds. Without valid Transaction Pin you cannot transfer funds.